



# Airport Guide

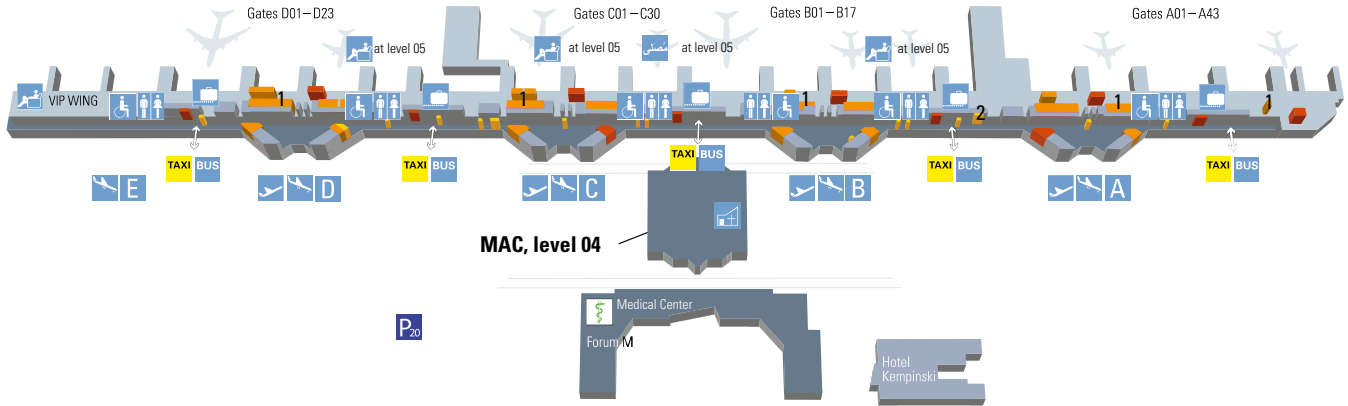
Munich Airport at a glance



## Terminal 1 and the München Airport Center (MAC)

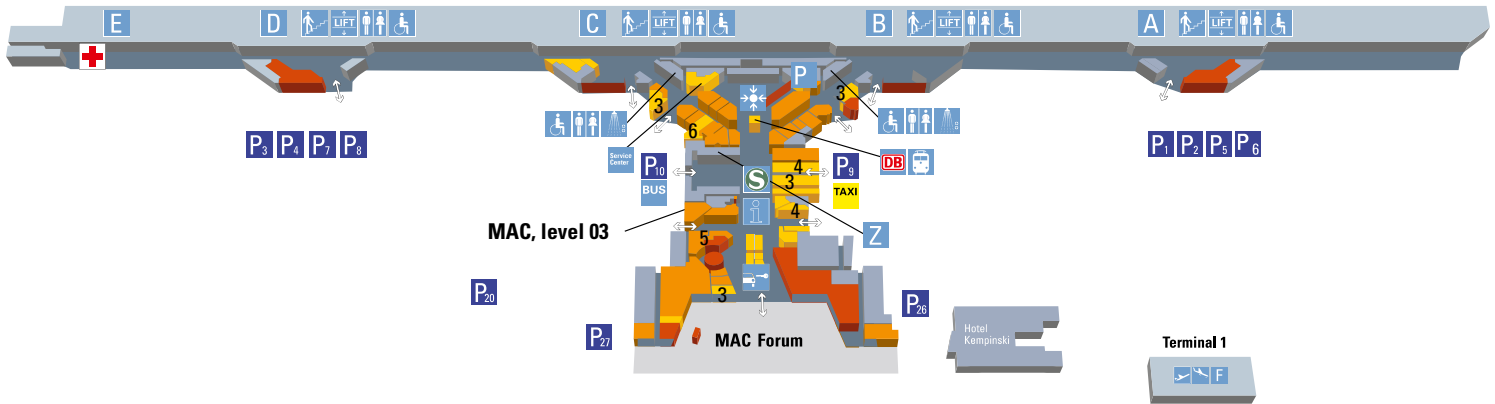
Level

04



Level

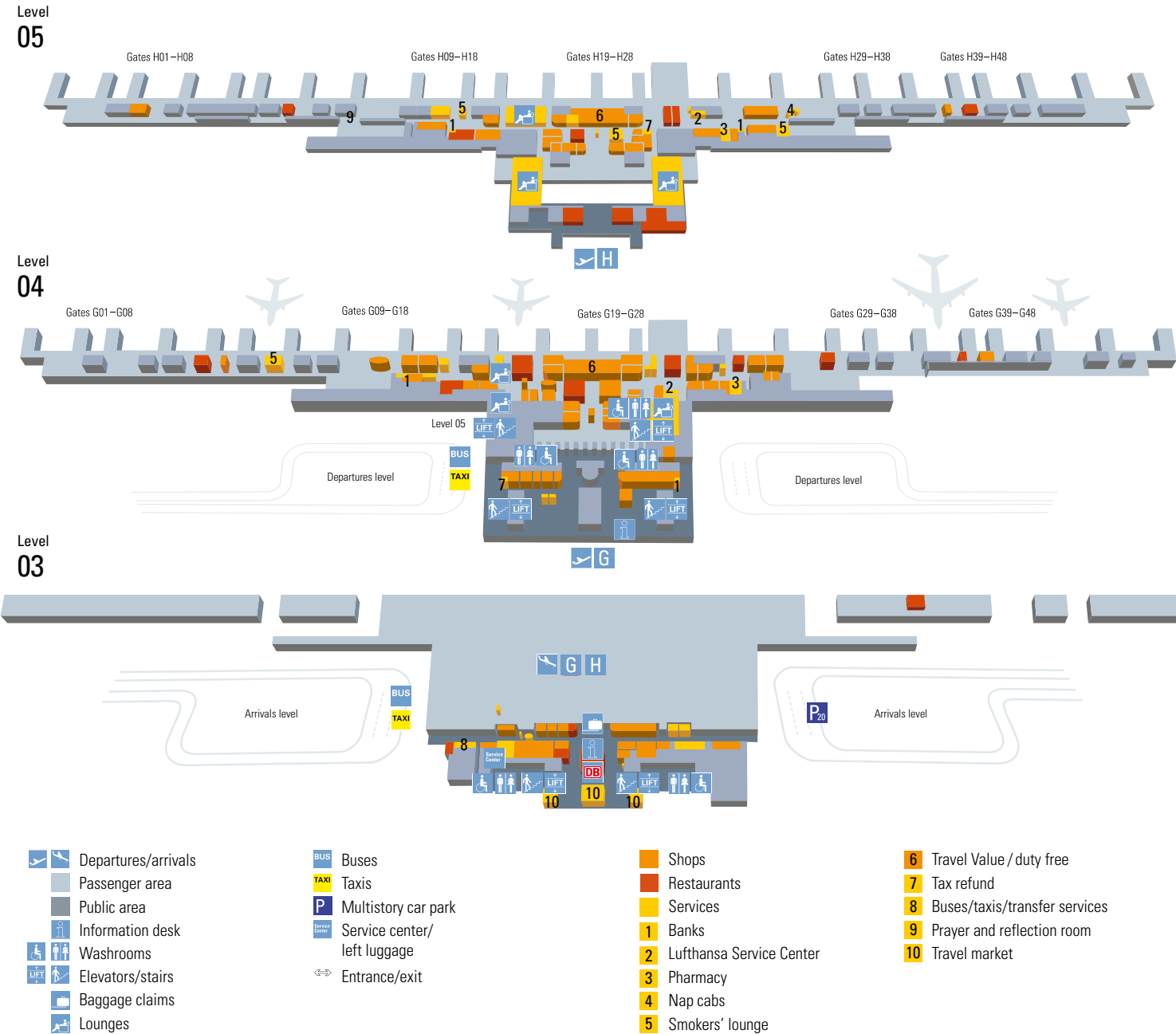
03



- |  |   |  |   |  |                                    |  |                          |
|--|---|--|---|--|------------------------------------|--|--------------------------|
|  | Departures/arrivals   |  | Washrooms   |  | Car rental center                  |  | Shops                    |
|  | Passenger area  |  | Showers   |  | Chapel                             |  | Restaurants              |
|  | Public area   |  | Elevators/stairs                                  |  | Prayer rooms                       |  | Services                 |
|  | MAC Forum:<br>Medical Center<br>"Forum M" press center<br>municon conference center |  | Baggage claim                                     |  | AirportClinic M/<br>Medical Center |  | Travel Value / duty free |
|  | Information desk  |  | Lounges   |  | Entrance/exit                      |  | Tax refund               |
|  | Service center/lost and found/left luggage  |  | Buses   |  | Banks                              |  | Travel market            |
|  | Meeting point   |  | Multistory car park                               |  | Post office                        |  | Pharmacy                 |
|  |   |  | Car park control center/<br>parking service point |  |                                    |  |                          |
|  |   |  | Trains/Deutsche Bahn                              |  |                                    |  |                          |
|  |   |  | Taxis   |  |                                    |  |                          |



## Terminal 2



## A city at the heart of the airport



### Terminal 1 and the München Airport Center (MAC)

Level 04 in Terminal 1 is at street level. You'll find the check-in counters here, as well as numerous shops, cafés and restaurants.

One floor down, on level 03, there are moving walkways connecting to all other areas of the terminal. They offer quick and easy access to the München Airport Center (MAC) and car parks.

The rapid transit train station is located below ground, at level 02 in the München Airport Center. The MAC also has a large number of retail and service outlets on level 03.

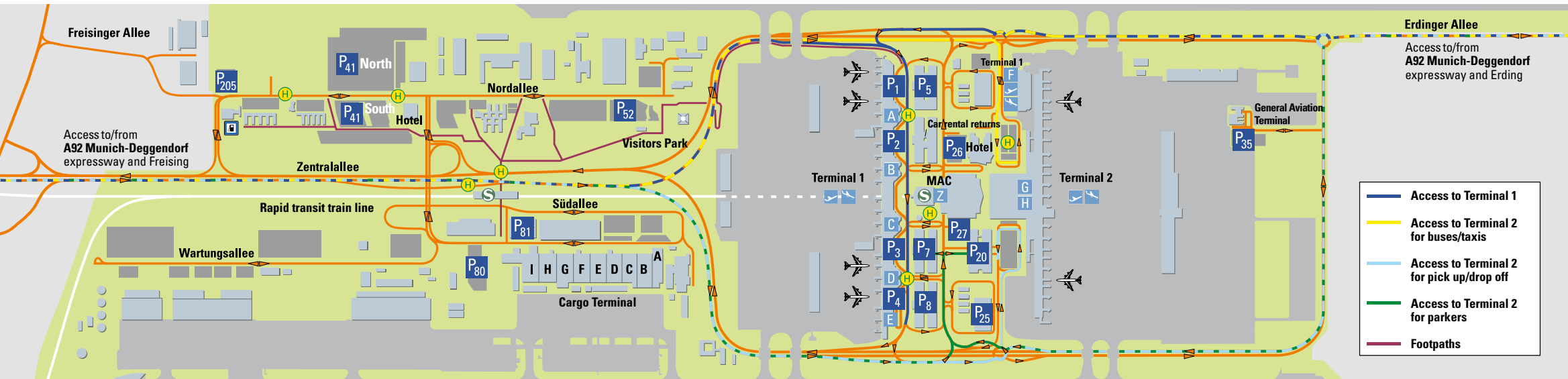
### Terminal 2

Lufthansa, the Start Alliance and other Lufthansa partners operate out of Terminal 2.

Ticket and check-in counters are located on level 04 in the main hall. Additional check-in counters can be found one floor down, on level 03 (arrivals). The public and gate areas on all three levels of Terminal 2 have a large number of shops, restaurants, bars and service outlets.

Where to find us ...

... and the airport city



Munich Airport not only has the best connections to destinations all over the world, but much more besides. With over 150 retail stores and some 50 places where you can eat and drink, it's like a city center, offering travelers and visitors plenty to see and do. It's also an ideal venue for all kinds of events.

### MUC's gastronomic delights

Do you enjoy traditional Bavarian fare or do you prefer Mediterranean cuisine or Asian food? Do you like to dine in



style in elegant surroundings or do you prefer a quick snack to go? Munich Airport's restaurants and cafés have something to suit every taste. Come and enjoy.

Find out more at [www.munich-airport.de](http://www.munich-airport.de) → Passengers and Visitors → Shopping and dining

### Spoil for choice

At the airport you'll find more than 150 brand stores carrying the very latest collections from all over the world – everything from Aigner to Marc O'Polo and from Navyboot to Zegna. Whether it's fashion, leather goods or jewelry, gifts, travel items or electronics, the choice is as diverse as it is inspiring.

Find out more at [www.munich-airport.de](http://www.munich-airport.de) → Passengers and Visitors → Shopping and dining

### MUC – not just an airport

Munich Airport is far more than just an airport; it's like a self-contained city. The two terminals and the MAC have travel markets, hair salons, spas, children's play areas, a medical center, a service center and more ... you'll be surprised.

Find out more at [www.munich-airport.de](http://www.munich-airport.de) → Passengers and Visitors → Waiting and connecting



### Discover our airport world

Are you interested in learning more about our airport and seeing how we operate? How about a visit to our information center or a guided bus tour to find out more? We promise you: seeing our airport up close is a worthwhile experience. Let us take you on a journey into our unique world.

Find out more at [www.munich-airport.de](http://www.munich-airport.de) → Passengers and Visitors → Experience the airport

H0	H02 Lufthansa	LH 1848 Rome (FCO)	16-WS	496 Lufthansa	LH 2252 Lyon
H0	630 Lufthansa	LH 1890 Florence		53 Lufthansa	LH 1938 Trier
H0	H28 Lufthansa	LH 1900 Turin		54 Lufthansa	LH 2128 Dresden
H0	608 Lufthansa	LH 2236 Paris (CDG)		20 Lufthansa	LH 2100 Hanover
H0	625 Lufthansa	LH 2308 Amsterdam		57 Lufthansa	LH 1862 Milan
H5	H14 Lufthansa	SK 2658 Copenhagen		92 Lufthansa	
H5	644 Lufthansa	LH 2252 Brussels			



## Service nonstop

### Important Contacts and Phone Numbers

#### Munich Airport Information

(Available 24 hours a day for inquiries on flight departures and arrivals, flights worldwide, connections, how to get to and from the airport, parking at the airport, retail and hospitality at the airport, and much more)

Tel.: +49 89 975-00

Fax: +49 89 975-57906

[info@munich-airport.de](mailto:info@munich-airport.de)

#### Guided Airport Tours/Visitor Service

Tel.: +49 89 975-41333

[besucherservice@munich-airport.de](mailto:besucherservice@munich-airport.de)

#### Munich Airport Lost & Found

We handle items lost or found anywhere on the airport campus, but not in taxis, trains, station waiting areas or aircraft.

Tel.: +49 89 975-21370

[fundbuero@munich-airport.de](mailto:fundbuero@munich-airport.de)

#### Lost & Found Online

[www.munich-airport.de](http://www.munich-airport.de)

→ Passengers and Visitors

→ Waiting and connecting

→ Lost and found

→ Munich Airport lost and found

→ Reporting lost/found items

#### Hotels at the Airport

##### Kempinski Hotel Airport München

Tel.: +49 89 9782-0

[www.kempinski.com/](http://www.kempinski.com/)

[munichairport](http://munichairport)

##### Novotel München Airport

Tel.: +49 89 970513-0

[www.novotel.com](http://www.novotel.com)

#### Meet and Assist Service

(Support and assistance for inbound, and transit passengers)

Tel.: +49 89 975-21366

[meetandassist@munich-airport.de](mailto:meetandassist@munich-airport.de)

#### Car Rental Center

(Avis, Europcar, Hertz, Sixt, Terstappen) MAC, level 03

#### Car Park Control Center

Tel.: +49 900 1727537 (46 cents/min. from land lines in Germany, mobile costs may vary)

#### Pre-booking parking online

[www.munich-airport.de](http://www.munich-airport.de)

→ Passengers and Visitors

→ Getting to the airport

→ Car & Parking → Parking

→ Online parking reservations

#### Rapid Transit Trains

Lines S1 and S8 operate regular services connecting the airport with Munich stations (Munich East, Marienplatz, and Munich Central). Airport stations: Visitors Park and the airport

#### Terminal 1 Service Center

(Left luggage, checkroom service, photocopying, faxing and more)

Tel.: +49 89 975-21375

Fax: +49 89 975-21376

[servicecenter@munich-airport.de](mailto:servicecenter@munich-airport.de)

#### Terminal 2 Service Center

Tel.: +49 89 975-22875

Fax: +49 89 975-22876

[servicecenter@munich-airport.de](mailto:servicecenter@munich-airport.de)

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Subject to change without notice.